

## **WEBSITE REGULATIONS**

**<https://1000m.pl>**

**<https://1000.apartments>**

### **I. GENERAL PROVISIONS**

#### **§ 1**

##### **Definitions**

1. Whenever this regulation refers to:

1.1. Real Estate 7 by Środula - Łukasz Środula, conducting business under the name Łukasz Środula, with headquarters in Wrocław at ul. Gwiaździsta 64 lok. 29/1, NIP 6372109788,

1.2. email address of Real Estate 7 by Środula – the email address through which contact can be made with Real Estate 7 by Środula: kontakt@1000m.pl

1.3. participant - shall mean anyone who wants to enter into an agreement for the provision of services electronically with Real Estate 7 by Środula or has already entered into such an agreement,

1.4. consumer - shall mean a natural person carrying out a legal transaction with Real Estate 7 by Środula not directly related to their business or professional activity, including entering into an agreement for the provision of services electronically, and any entity, treated as a consumer according to applicable law,

1.5. Real Estate 7 by Środula website – a teleinformatics platform operating at the addresses <https://1000m.pl> and <https://1000.contacts>, through which contact can be made with Real Estate 7 by Środula, familiarize with services and offers offered by Real Estate 7 by Środula, and where Real Estate 7 by Środula provides other information,

1.6. social media – shall mean teleinformatics platforms, other than the Real Estate 7 by Środula website, operating as a website or internet application, through which Real Estate 7 by Środula and users can communicate, as well as through which Real Estate 7 by Środula or users can share, rate, and comment on Real Estate 7 by Środula's activities. Social media platforms include those operating at [www.facebook.com](http://www.facebook.com), [www.instagram.com](http://www.instagram.com),

1.7. entrepreneurs – shall mean a legal person and organizational unit referred to in Art. 331 § 1 of the Civil Code, as well as a natural person conducting business or professional activity on their own behalf, carrying out a legal transaction with Real Estate 7 by Środula directly related to that activity,

1.8. GDPR – shall mean Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC,

1.9. electronic services – shall mean services provided without the simultaneous presence of parties (remotely), by transmitting data at the individual request of the service recipient, sent and received using electronic data processing equipment, including digital compression and data storage, which is entirely sent, received, or transmitted via a telecommunications network within the meaning of the Telecommunications Law of 16 July 2004 and the Law of 18 July 2002 on the provision of services by electronic means,

1.10. user – shall mean a person or entity using the website operating at the addresses <https://1000m.pl> and <https://1000.contacts> in any way,

1.11. data subject – shall mean a living natural person whose personal data Real Estate 7 by Środula processes in accordance with the requirements specified in the GDPR.

## **§ 2**

### **Purposes of the regulations, basic rights and obligations of parties, personal data administrators**

1. This regulation defines the rules for the operation of the Real Estate 7 by Środula website, including:

1.1. general rules for the operation of the Real Estate 7 by Środula website,

1.2. rules for providing electronic services by Real Estate 7 by Środula,

1.3. rules for submitting complaints about electronically provided services and their consideration by Real Estate 7 by Środula,

1.4. other rights and obligations of Real Estate 7 by Środula and users,

1.5. general rules for processing personal data by Real Estate 7 by Środula,

2. Real Estate 7 by Środula provides the regulations free of charge to users before entering into an agreement for the provision of services electronically, and also, upon request, makes it available in a way that allows the content of the regulations to be obtained, reproduced, and stored through a teleinformatics system used by the participant.

3. Upon request from the user, Real Estate 7 by Środula will explain the meaning of specific provisions of this regulation.

4. The user may contact Real Estate 7 by Środula regarding the regulations and in all other matters, particularly through:

4.1. email address: [kontakt@1000m.pl](mailto:kontakt@1000m.pl)

4.2. postal address of Real Estate 7 by Środula: Real Estate 7 by Środula, Łukasz Środula, ul. Gwiaździsta 64 lok 29/1, 53-413 Wrocław,

4.3. social media,

4.4. phone number +48 668 822 900.

### **§ 3**

#### **Technical aspects of the operation of the Real Estate 7 by Środula website**

1. To use the Real Estate 7 by Środula website properly, the user should have devices that allow access to Internet resources and an internet browser with JavaScript support enabled, such as Google Chrome version 24 or newer, Mozilla Firefox version 14 or newer, Internet Explorer version 11 and newer – Microsoft Edge, Safari version 10 or newer.
2. Real Estate 7 by Środula hereby informs that, in fulfilling the obligations arising from universally applicable law, the risk associated with using services provided electronically, including through the Real Estate 7 by Środula website, Real Estate 7 by Środula's email address, or social media platforms, may include computer viruses, phishing attempts, theft of personal data, theft of funds, spyware, and any other unlawful actions by third parties that may result in material or non-material harm to users.
3. Real Estate 7 by Środula takes all lawful actions to minimize the risk mentioned in point 2 above. Additional information in this regard can be obtained by sending an inquiry to Real Estate 7 by Środula.
4. The user undertakes not to misuse the Real Estate 7 by Środula email address, Real Estate 7 by Środula website, or any of its parts, as well as any other electronic and teleinformatics platforms used by Real Estate 7 by Środula (including social media), in a manner contrary to universally applicable legal regulations, including in any of the ways indicated in point 2 and not to submit any unlawful content through them.

## **II. INFORMATION ABOUT SERVICES PROVIDED ELECTRONICALLY**

### **§ 4**

#### **General rules for the provision of services electronically by Real Estate 7 by Środula**

1. When using the Real Estate 7 by Środula website, the user may use services provided electronically.
2. An agreement for the provision of services electronically is terminated, among others, when the user ceases to use the Real Estate 7 by Środula website, or when such termination results from universally applicable law.
3. Real Estate 7 by Środula ensures the operation of the website it uses, allowing the user to:
  - 3.1. if the nature of the service requires it:

- 3.1.1. use the service provided electronically in a way that prevents access by unauthorized persons to the content of the message making up the service, especially using cryptographic techniques appropriate for the nature of the service,
- 3.1.2. unambiguously identify the parties to the service provided electronically and confirm the submission of declarations of intent and their content necessary to enter into an agreement for the provision of this service electronically.
- 3.2. terminate the use of the service provided electronically at any time.

## **§ 9**

### **Comments**

1. Users have the option to add comments on social media. Comments must meet the requirements specified in this regulation and in universally applicable legal regulations.
2. Real Estate 7 by Środula reserves the right to remove comments, especially those violating universally applicable legal regulations or this regulation.

## **§ 10**

### **Complaint conditions**

1. All complaints about services provided electronically can be submitted by users to Real Estate 7 by Środula, including through one of the methods indicated in § 2 point 4.
2. Real Estate 7 by Środula responds to all complaints within 14 days of receipt, in a manner that allows the user to review Real Estate 7 by Środula's response within that time frame.
3. It is recommended to clearly specify the problem being complained about.
4. Entrepreneurs who are not natural persons do not have the right to file a complaint as mentioned in this paragraph, and Real Estate 7 by Środula does not bear any liability towards them for the provision of services electronically.

## **III. PERSONAL DATA**

### **§ 11**

#### **General information**

1. The administrator processing personal data of users is Real Estate 7 by Środula - Łukasz Środula, conducting business under the name Łukasz Środula, with headquarters in Wrocław at ul. Gwiaździsta 64 lok. 29/1, NIP 6372109788.

2. In the case of users' activities on social media, the administrators of users' personal data in this respect are entities operating social media platforms, and inquiries regarding the processing of personal data by these entities should be directed to them.
3. The owners of individual websites, to which links are provided on the Real Estate 7 by Środula website, are the administrators of personal data of persons using those websites, and detailed rules for processing personal data in this regard are available from those entities.
4. In the case of users using the Real Estate 7 by Środula website, only the data provided during contact via the form (e.g., name, email, any data provided in the message content) is processed.
5. Details regarding the processing of personal data by Real Estate 7 by Środula can be found in the information clause available at the following address: kontakt@1000m.pl.

## **IV. COOKIES**

### **§ 12**

#### **Types and uses of cookies on the Real Estate 7 by Środula website**

1. The Real Estate 7 by Środula website uses so-called cookies. These files collect information about visitors and users of the website, such as IP address, web browser information, visit frequency, screen resolution, and user settings. The Real Estate 7 by Środula website does not automatically collect any other information besides that stored in cookies. All information collected by Real Estate 7 by Środula through cookies is used solely to ensure the best performance of the website for users.
2. Two types of cookies are primarily distinguished: session cookies and persistent cookies. Session cookies remain on the user's device while visiting a specific website or until the web browser is closed. Persistent cookies, on the other hand, remain on the user's device until manually deleted by the user.
3. Real Estate 7 by Środula uses both session cookies and persistent cookies on the Real Estate 7 by Środula website.
4. None of the cookies used by the Real Estate 7 by Środula website are harmful to users' devices or allow for their identification. They also do not change users' device settings or software.
5. In case the user does not consent to the operation of cookies on their device, they may choose not to consent to their operation, delete them manually, or disable the option to save them in the settings of their web browser. However, this may affect the ease of use of the website and the quality of electronic services provided by Nieruchomości 7 by Środula and other websites. The following links show how to disable the option to save cookies in the most popular web browsers:
  - 5.1. Google Chrome: <https://support.google.com/chrome/answer/95647?hl=en>
  - 5.2. Edge: <https://support.microsoft.com/en-us/help/17442/windows-internet-explorer->

delete-manage-cookies

5.3. Opera: <https://help.opera.com/en/latest/>

5.4. Mozilla Firefox: <https://support.mozilla.org/en-US/kb/cookies>

5.5. Internet Explorer: <https://support.microsoft.com/en-us/help/17442/windows-internet-explorer-delete-manage-cookies>

5.6. Safari: <https://support.apple.com/en-us/HT201265>

5.7. Android: <http://support.google.com/chrome/bin/answer.py?hl=en&answer=95647>

5.8. Windows Phone: <http://www.windowsphone.com/en-us/how-to/wp7/web/changing-privacy-and-other-browser-settings>

6. Owners of individual websites, to which links are found on the Nieruchomości 7 by Środula website, may use cookies in accordance with their own privacy policies.

## **V. OUT-OF-COURT WAYS OF RESOLVING COMPLAINTS AND CLAIMS FOR CONSUMERS**

### **§ 12**

1. Consumers who enter into a dispute with Nieruchomości 7 by Środula are entitled to the following out-of-court methods of resolving these disputes:

1.1. Request for dispute resolution by an amicable court operating under the Commercial Inspection (contact e.g.: <https://wiih.ibip.wroc.pl/public/>) or the Chamber of Electronic Commerce (contact e.g. [www.mediacjeizby.pl](http://www.mediacjeizby.pl))

1.2. Request to the provincial inspector of the Commercial Inspection to initiate a mediation procedure for the amicable settlement of the dispute, contact e.g. <https://wiih.ibip.wroc.pl/public/>.

2. Consumers can also make use of:

2.1. Free assistance from a social organization whose statutory tasks include consumer protection, such as:

2.1.1. Consumer Federation (contact e.g: sekretariat@federacja-konsumentow.org.pl, 800 007 707),

2.1.2. Polish Consumers' Association (contact e.g.: porady@dlakonsumentow.pl, <http://www.konsumenci.org/>).

2.2. Assistance from the district or municipal consumer advocate, which is also free, and the detailed rules are available at the advocates' offices or on their websites.

3. Consumers can also find other advice on the website of the Office of Competition and Consumer Protection, operating at [www.uokik.gov.pl](http://www.uokik.gov.pl).

## **VI. FINAL PROVISIONS**

1. Nieruchomości 7 by Środula may change the provisions of this regulations, indicating the effective date of the change. For actions taken by users before the changes take effect, the previous provisions of the regulations apply, unless otherwise specified by the applicable laws.
2. Any disputes between a business (unless it benefits from the same protection in a given case, based on the provisions of the applicable law as consumers) and Nieruchomości 7 by Środula will be settled by courts having jurisdiction over the location of Nieruchomości 7 by Środula, and Polish law applies to these disputes. The jurisdiction of courts and the law in disputes between Nieruchomości 7 by Środula and consumers or entities benefiting from the same protection as consumers arises from the provisions of the applicable law.
3. This regulations do not limit the rights of consumers or entities benefiting from the same protection (treated as consumers) regulated by the provisions of the applicable law. In the event of a conflict between the regulations of this regulations and the provisions of the applicable law referring to consumers, only the provisions of the law shall apply.
4. This regulations will always include the date from which it is effective in its current form and links to previous versions.
5. This regulations is effective from February 15, 2024.

February 15, 2024  
Nieruchomości 7 by Środula